

## European Social Survey - Call for online panel questions (CRONOS-2)

**Proposed title for the module:** Trust, Compliance and Fairness during the COVID-19 pandemic

**Single or repeat measurement within the panel:** Repeat measurement within the panel

**Principal Applicant:** Dr Niamh Aspell, PhD (Ire)

**Position:** Senior Research Analyst

**Institution:** Applied Research and Innovation, Trilateral Research Ltd.

**Telephone:** +353 (0)51 833 958

**Email:** [niamh.aspell@trilateralresearch.com](mailto:niamh.aspell@trilateralresearch.com)

## Relevance and rationale

Policymakers and public health experts unanimously recognise the disproportionate impacts of COVID-19 on vulnerable groups (Cook et al. 2021; Garcia et al. 2020). Even in countries with well-developed responses, the outbreaks and its repercussions imperil the basic well-being of social groups whose livelihoods are already precarious, while the uneven distribution of suffering threatens to aggravate inequality and division (ibid.). In order to mitigate such impacts, it is critical for authorities to adopt risk and crisis communication strategies that specifically address vulnerable groups, based on an empirical assessment of their information behaviour and needs.

One complicating factor here is the intersectional nature of health and socioeconomic vulnerabilities (Kapilashrami & Hankivsky. 2018). Another is the complexity of risk in contemporary socio-ecological systems, which is exemplified by feedback between the COVID-19 pandemic and the infodemic that has accompanied it (Berrouet et al. 2018; The Lancet 2020)<sup>1</sup>. The EU-funded COVINFORM project draws upon intersectionality theory and complex systems analysis in an interdisciplinary critique of COVID-19 responses, placing particular focus on the relationship between medical, socioeconomic, and informational vulnerabilities (Horizon 2020 Grant Agreement No. 101016247; <http://covinform.eu>). The project will conduct research on multiple levels. Firstly, on an EU27 MS plus UK level, quantitative secondary data will be analysed and models will be developed. Primary empirical research will then be conducted within 10 target communities, utilising both classical and innovative quantitative and qualitative methods. The COVINFORM project will culminate in the development of an online portal and guidance for stakeholders on effectively communicating risks and protective behaviours to vulnerable groups.

This effort is supported by the vast amount of public data that has been collected during the crisis. However, the project consortium has found that data are lacking in several critical areas, including: 1) the public perception of risk communication; 2) factors impacting trust and compliance; and 3) the experiences of vulnerable groups. The Oxford COVID-19 Government Response Tracker, for instance, includes a variable identifying three levels of risk communication campaign (no campaign, public officials urging caution, and a coordinated campaign), but does not differentiate dimensions of such campaigns. While the Measuring Worldwide COVID-19 Attitudes and Beliefs study and forthcoming ESS-10 include items on trust and compliance, barriers to trust and compliance are not addressed. Likewise, while ESS-10 will measure satisfaction with government support for three vulnerable groups, it does not address personal experiences of vulnerability (Team & Manderson, 2020). The CRONOS-2 survey presents an exemplary means of filling these knowledge gaps, particularly insofar as it would clarify relationships between these and other variables.

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<sup>1</sup> [https://www.thelancet.com/journals/lancet/article/PIIS0140-6736\(20\)31678-0/fulltext#coronavirus-linkback-header](https://www.thelancet.com/journals/lancet/article/PIIS0140-6736(20)31678-0/fulltext#coronavirus-linkback-header) [Accessed 16 April 2021]

## **Suitability for the CRONOS-2**

The impact of COVID-19 measures implemented in the face of the COVID-19 pandemic needs to be evaluated. As COVID-19 is an ever-evolving crisis, with intermittent lockdowns and changing life practices have become the norm. Epidemiologists are constructing short and long-term projections as a way to prepare for, and potentially mitigate, the spread and the impact of COVID-19 virus (Rahman et al. 2020; Lopez & Rodo 2021). As present, the future depends on a lot of unknowns and the consequences of the past year are yet to be fully understood. At a population level, greater understanding is required to provide insights into public trust in communication, its impact on compliance with public health measures and the general feeling of 'fairness' to the measures imposed. These learnings will provide significant value in the pandemic recovery but also to address weaknesses in government preparedness in the event of future crises. The future will very much depend on how much social interactions resume and how economies recover. However, the pandemic is not playing out in the same way from country to country - and within local communities. In order to ensure government and public responses over the coming years are representative they need to be evaluated overtime, at a societal level, to identify critical points in the course of the pandemic.

The proposed questions complement the data collected on attitudes, beliefs and behaviours covered in the core ESS module. This data will be linked to chart changes in social structure, condition and attitudes relating to the COVID-19 pandemic.

### **Research team**

The core QTD members are based in, and/or have conducted extensive survey research in, four CRONOS-2 target countries: Austria, Portugal, Sweden, and the UK. Supporting COVINFORM consortium members will contribute research experience in the CRONOS-2 target countries, Belgium and Italy. The research team includes Dr Niamh Aspell (PhD., Health and Applied Statistics), Prof Bengt Johansson (PhD., Journalism, Media and Communication), Ilaria Bonavita (MSc. in Mathematical Engineering), Dr Diotima Bertel (PhD., Communication Science) and Theoni Spathi (Law and Economics).

The team comprises experts in the field of health, data sciences, journalism and communication science, social sciences, law, and economic studies. The QTD lead has experience in the health sciences and statistical analysis, analysing national population-based dataset in the UK and Ireland. This experience will be complemented by the extensive theoretical and implementation experiences of partner organisations within the COVINFORM consortium, as well as the technical expertise of consortium partner Trilateral Research Ltd. Various members of the project team have long-standing research partnerships, such as the EU Horizon 2020 project EUNOMIA (grant agreement no. 825171), which entailed a mixed-method analysis of misinformation on social media and the development of online tools (<https://eunomia.social/>). Other members have conducted foundational longitudinal research within their national contexts, such as the Swedish Crisis Communication and Societal Trust in a Multi-public Society study (KRISAMS), which explores how differing experiences and perceptions of risk and crisis impact trust (<https://www.gu.se/en/research/krisams>). The team will utilise the local and national knowledge gained over past projects, as well as within COVINFORM, in approaching the delivery and interpretation of the CRONOS-2 module.

## **Feasibility of implementation**

The QDT has carefully considered how to operationalise the proposed topics (see Table 1, column 1) and constructs (Table 1, column 2) using concise question batteries. The following draft survey questions have been developed (Table 1, column 4) based on existing ESS or CRONOS items (Table 1, column 6).

Questions RC1 to RC5 operationalise key dimensions of risk communication identified by the WHO 2017<sup>2</sup>. Question V1 measures subjective assessment of ability to comply with governmental rules and regulations, which past studies have found to be contingent upon socioeconomic factors (Garcia et al. 2020). Question V2-3 measure subjective assessment of fair access to health services and socioeconomic support. Finally, question V4 measures self-assessment of vulnerability. Together, questions V1-4 underpin a multidimensional concept of vulnerability as defined by the intersection of structural and psychosocial factors.

Specific methodological or practical difficulties are not anticipated. The fact that data collection will occur in different time-frames within the two groups of countries does pose a challenge to comparability, in particular regarding the evaluation of governmental risk communication strategies, which can be expected to change over time (questions RC1-5). However, this challenge can be mitigated by prefacing the question battery with a request to consider a certain timeframe, e.g. "Thinking back over the past 12 months, how much do you agree or disagree with the following statements?"

## **Dissemination plans**

The team will incorporate project-wide communication and dissemination to ensure complete exploitation of the insights gained from the incorporation of the CRONOS-2 survey in the wider COVINFORM project results. Practical information and guidelines on methods and instruments for future pandemics and medical emergencies, beyond the project's network will be created and disseminated to academic and non-academic audiences. To maximise the survey and the project's overall impact and exploitation the team will engage with change agents and key stakeholders in public health, vulnerability, communication and other cross-cutting areas in Europe. The team will facilitate collaboration and information exchange with project partners, research organisations, and other projects/networks. The findings will be incorporated into an already established dissemination and exploitation plan, which includes stakeholder analysis to identify all relevant stakeholders, their interests and motivations and the potential benefits that the project will provide to each stakeholder group. Exploitation actions will be undertaken to encourage the use and uptake of the COVINFORM project tools, incorporating the CRONOS-2 findings, for further research during and after the life of the project. In addition, the QDT team will produce summary analysis based on the module for the ESS top line findings and contribute to other ESS dissemination activities.

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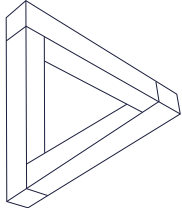
<sup>2</sup> <https://www.who.int/mediacentre/communication-framework.pdf> [Accessed 16 April 2021]

**Table 1.** Module design and research questions

1. Topic	2. Construct	3. Code	4. Question	5. Answers	6. Reference item
Risk communication	Consistent	RC1	There have been contradictions or sudden shifts in the COVID-19 information and recommendations provided by my government	5-point agree/disagree scale	ESS-10 COVID-19 Card 89
Risk communication	Transparent	RC2	COVID-19 information and recommendations provided by my government have been grounded on publicly available scientific data	5-point agree/disagree scale	ESS-10 COVID-19 Card 89
Risk communication	Accessible	RC3	It has been difficult to access high-quality COVID-19 information and recommendations in my country	5-point agree/disagree scale	ESS10 COVID-19 Card 89
Risk communication	Relevant	RC4	COVID-19 information and recommendations provided by my government have helped me get on with my everyday life	5-point agree/disagree scale	ESS10 COVID-19 Card 89
Risk communication	Understandable	RC5	It has been easy to understand the COVID-19 information and recommendations provided by my government	5-point agree/disagree scale	ESS10 COVID-19 Card 89
Vulnerability	Ability to comply	V1	Have you been hampered in your ability to follow government rules and recommendations on COVID-19? If yes, is that a lot or to some extent? (three-point ordinal)	1) Yes, a lot; 2) Yes, to some extent; 3) No	ESS9-2018: Variable hlthhmp
Vulnerability	Access to health system	V2	Compared to other people in [country], I have had fair access to health services during the COVID-19 pandemic (e.g., doctors' appointments, vaccines, etc.)	11-point applies/does not apply scale	ESS9-2018: Variable ifredu
Vulnerability	Access to socioeconomic support	V3	Compared to other people in [country], I have had fair access to social and economic support during the COVID-19 pandemic (e.g., distance education, stimulus payments, etc.)	11-point applies/does not apply scale	ESS9-2018: Variable ifredu
Vulnerability	Subjective vulnerability	V4	Would you describe yourself as being a member of a group that is particularly vulnerable to COVID-19 or its social and economic consequences? (yes/no)	1) Yes; 2) No	ESS9-2018: Variable dscrgrp

## References

- Berrouet, L. M., Machado, J., & Villegas-Palacio, C. (2018). Vulnerability of socio—Ecological systems: A conceptual Framework. *Ecological Indicators, 84*, 632-647.
- Cook, R., & Grimshaw, D. (2021). A gendered lens on COVID-19 employment and social policies in Europe. *European Societies, 23*(sup1), S215-S227.
- Garcia, M. A., Homan, P. A., García, C., & Brown, T. H. (2020). The color of COVID-19: structural racism and the pandemic's disproportionate impact on older racial and ethnic minorities. *The Journals of Gerontology: Series B*.
- Kapilashrami, A., & Hankivsky, O. (2018). Intersectionality and why it matters to global health. *The Lancet, 391*(10140), 2589-2591.
- López, L., & Rodo, X. (2021). A modified SEIR model to predict the COVID-19 outbreak in Spain and Italy: simulating control scenarios and multi-scale epidemics. *Results in Physics, 21*, 103746.
- Rahman, M. A., Zaman, N., Asyhari, A. T., Al-Turjman, F., Bhuiyan, M. Z. A., & Zolkipli, M. F. (2020). Data-driven dynamic clustering framework for mitigating the adverse economic impact of Covid-19 lockdown practices. *Sustainable Cities and Society, 62*, 102372.
- Team, V., & Manderson, L. (2020). How COVID-19 reveals structures of vulnerability.
- Van Bavel, J. J., Baicker, K., Boggio, P. S., Capraro, V., Cichocka, A., Cikara, M., ... & Willer, R. (2020). Using social and behavioural science to support COVID-19 pandemic response. *Nature human behaviour, 4*(5), 460-471.



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## Ilaria Bonavita

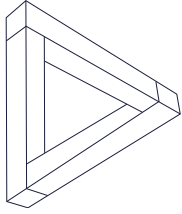
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✉ [Ilaria.Bonavita@trilateralresearch.com](mailto:Ilaria.Bonavita@trilateralresearch.com)

### EXPERIENCE

Date	<b>Data Scientist, <i>Trilateral Research</i></b>
Oct 2020 - PRESENT	<p>Her main activities relate to the coordination and development of technological tasks in Horizon projects. She is currently working on the development of a web and social media analytics tool which aims to facilitate evidence-based decision support making during a pandemic crisis (STAMINA, H2020). Further, Ilaria is involved in working with our technical team to develop an open-source library to improve understanding of the structure of forensic artefacts (INSPECTr, H2020). Lastly, Ilaria is collaborating with researchers and data scientists in building data-driven risk assessment models to describe the impact of COVID19, particularly concerning vulnerable groups (COVINFORM, H2020).</p> <p>She is particularly interested in creating machine learning and statistical models of complex real-life phenomena that account for social and ethical perspectives aimed at enhancing societal wellbeing while controlling for the potential harm implied by inappropriate use of technology.</p>
July 2018– Oct 2020	<b>Data Science Researcher, <i>Eurecat - Technological Center of Catalunya</i></b>
	<p>Technological development and management of data analysis tasks in EU, national public and private projects, involving:</p> <p>Deep learning predictive and descriptive models for medical images (DeepLung).</p> <p>Recommender system for personalised nutrition (Preventomics).</p> <p>Modelling of motivational engagement in behavioural change programs (Behaviour).</p>



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## EDUCATION

October 2013–  
October 2015

### **Master of Science in Mathematical Modelling in Engineering ,**

*Polytechnic University of Turin, Department of Mathematical Sciences Turin*

- Principal subjects:

Mathematical Modelling, Statistics, Data Mining.

Final grade: 110/110 cum laude.

September  
2010–October  
2013

### **Bachelor of Science in Applied Mathematics,**

*Polytechnic University of Turin, Department of Mathematical Sciences Turin*

## OTHER INFORMATION

### **Research Background**

Ilaria holds an MSc. in Mathematical Engineering and a BSc. in Applied Mathematics from the Polytechnic University of Turin. She was a postgraduate researcher at the Max Planck Institute of Psychiatry in Munich within the Marie Curie ITN “Machine Learning for Personalised Medicine” framework during which she investigated machine learning and statistical models of genotype-disease interactions. Before joining Trilateral Research, Ilaria worked as Data Scientist in Eurecat – Technological Centre of Catalonia (Barcelona) where she was involved in the design and development of data-driven solutions for the digital health public and private sector.



**Date of birth:** 30/07/1987 | **Nationality:** Irish | **Gender:** Female | (+353) 51833958 | [niamh.aspell@trilateralresearch.com](mailto:niamh.aspell@trilateralresearch.com) |

2nd Floor Marine Point, Belview Port, , X91 W0XW, Waterford, Ireland

## ● WORK EXPERIENCE

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01/03/2021 – CURRENT – Waterford, Ireland

**SENIOR RESEARCH ANALYST – TRILATERAL RESEARCH LTD.**

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- Conduct research for ongoing projects funded by the European Commission including COVINFORM (creation of an online toolkit for governments, healthcare sector and researchers) and iToBoS (development of an AI diagnostic platform for early detection of melanoma).
- Coordinate research activities within and between projects, liaising with project partners and key stakeholders.
- Disseminating research findings through EC reporting, journal articles and presenting at meetings and conferences.
- Contributing to upcoming research proposal across the multi-disciplinary and with working with partners to expand our research portfolio.

01/09/2020 – 28/02/2021 – Dublin, Ireland

**RESEARCH OFFICER – DECIPHEX LTD.**

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- Coordinate research activities in the pre-clinical research stream and global partners to ensure key metrics are achieved and risk mitigation strategies are in place.
- Produce high quality and varied research outputs for a range of projects, including H2020 report writing and presentations where necessary.
- Keep up to date by reading specialist literature, competitor analysis and policy/legislation both in the US and the EU.
- Manage or contribute to various internal AI research projects, and data collection and statistical analysis for large datasets.
- Generate scientific reports and scientific publications from research results.

01/11/2019 – 31/08/2020 – Cork, Ireland

**SCIENTIFIC MANAGER – ATLANTIA FOOD CLINICAL TRIALS**

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- The main point of contact for the scientific design of health interventions for leading global nutrition organisations.
- Develop scientific content for reports including ethics and regulatory applications, corporate communications, standard operating procedures, data management plans, clinical trial registrations and scientific publications, requesting input from scientific experts where applicable.
- Develop and lead team members in the creation of clinical study protocols, with a focus on scientific rigour and operational capabilities.
- Analyse and critically review new and updated industry guidelines, scientific advancements, and public health strategies.
- Contribute, coordinate, and monitor scientific report writing with key contributors (Medical Writer, Biostatistician, Recruitment, Marketing and Operations) to ensure deliverables are accurate, legible and contain critical information.

01/05/2019 – 01/11/2019 – Cork, Ireland

**SENIOR PROJECT MANAGER – ATLANTIA FOOD CLINICAL TRIALS**

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- Coordinate Project Managers, Research Nurses and Clinical Trial Assistants in the management of several, parallel food clinical trials, in accordance with ICH-GCP.
- Coordinate internal resources and third parties/vendors for the flawless execution of trials.
- Ensure all studies are delivered on-time, within scope and budget.
- Measure study performance using appropriate tools and techniques and perform risk management activities to avoid or minimise undesirable outcomes.
- Maintain the Trial Master File and Investigator Site File in accordance with ICH-GCP, study protocols and applicable regulatory requirements.

01/10/2018 – 01/08/2019 – Dublin, Ireland

- Prepare, deliver, and assess part-time Psychology undergraduate students, on a 12-week module for the Biological Basis of Behaviour
- Relationships between the mind and brain, heredity, genetics, and the environment, how the brain is studied for psychology, the structure of the brain and nervous system, Sensation and Perception, Motivation and Emotion, Learning and Memory, Sleep, Language and Lateralisation: The right and left hemispheres, the role of the corpus callosum, lateralisation and handedness, the evolution of language, brain damage and language.

01/09/2018 – 01/05/2019 – Dublin, Ireland

**DATA ANALYST** – NATIONAL TREASURY MANAGEMENT AGENCY, STATE CLAIMS AGENCY

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- Analysis of incident and claims to identify trends, ensure adequate and appropriate reporting to inform clinical risk reduction policies and initiatives.
- Fulfil ad-hoc information requests from internal and external parties (government, legal, journalists, members of the public) relating to clinical negligence claims brought against certain State authorities, primarily the Health Service Executive.
- Interact, communicate, and gather requirements from a wide variety of internal and external stakeholders.

01/08/2017 – 01/08/2018 – Dublin

**SENIOR RESEARCHER** – HEALTH SERVICES EXECUTIVE (NORTH DUBLIN HOME CARE)

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- Design and implement a co-design research project of state-funded Home Support.
- Manage a team of researchers through an audit of healthcare-related data to identify risk factors for adverse health and social outcomes so as to provide practical recommendations for suitable interventions.
- Complete qualitative research with frontline care staff to better understand the complexities and barriers of delivering Home Support for people living with dementia.
- Develop and maintain relationships with key stakeholders including frontline care staff, healthcare professionals, managers and administrators and leading academics.

01/09/2013 – 30/09/2014 – Dublin, Ireland

**NUTRITION RESEARCH ASSISTANT** – INSTITUTE OF NEUROSCIENCE, TRINITY COLLEGE DUBLIN

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- Responsible for the design of nutrition and health-related study protocols for a neuropsychological peer-led social intervention with isolated community-dwelling older adults [clinical trial identifier: NCT02007551].
- Facilitate training days and focus groups with study volunteers and research assistants providing guides and practical advice on diet and physical data collection.

## ● **EDUCATION AND TRAINING**

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01/10/2014 – 01/10/2017 – College Green, Dublin 2, Ireland

**PHD IN NUTRITION AND COGNITIVE HEALTH IN AGEING** – University of Dublin, Trinity College

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<https://www.tcd.ie/>

01/09/2015 – 01/05/2016 – College Green, Dublin 2, Ireland

**POSTGRADUATE CERTIFICATE IN APPLIED STATISTICS** – University of Dublin, Trinity College

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<https://www.tcd.ie/>

01/09/2009 – 01/06/2013 – Cromore Road, Coleraine, United Kingdom

**BSC IN HUMAN NUTRITION** – University of Ulster, Coleraine

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<https://www.ulster.ac.uk/>

<https://www.peoplecert.org/>

01/2019 – 01/2019 – Clinical Research Facility , University College Cork, Cork

**ICH-GOOD CLINICAL PRACTICE** – Health Research Board

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## ● **LANGUAGE SKILLS**

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**Mother tongue(s):** ENGLISH

## ● **DIGITAL SKILLS**

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Microsoft Office | Zoom | Google Drive | Google Docs | Team-work oriented | Stata: statistical software for data science | NVivo (qualitative analysis software) | Tableau (data analysis)

## ● **PUBLICATIONS**

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### **Journal Articles**

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- Aspell, N., O'Sullivan, M., O'Shea, E., Irving, K., Duffy, C., Gorman, R., Warters, A. "Predicting admission to long-term care and mortality among community-based, dependent older people in Ireland." *Int Journal of Geriatric Psychiatry* (2019).
- Aspell, N., Laird, E., Healy, M., Lawlor, B, O'Sullivan, M. "Vitamin D deficiency is associated with impaired muscle strength and physical performance in community dwelling older adults: findings from the English Longitudinal Study of Ageing. *Clinical Investigations in Ageing* (2019).
- Aspell, N., Laird, E., Healy, M, Shannon, T, Lawlor, B, O'Sullivan, M. "The Prevalence and Determinants of Vitamin D Status in Community-Dwelling Older Adults: Results from the English Longitudinal Study of Ageing (ELSA)." *Nutrients* (2019).
- Aspell, N., Lawlor, BA., Healy, M., McPartlin, J., Kerley, C., Walsh, C., O'Sullivan, M. "Effects of vitamin D supplementation on cognitive function in healthy, community-dwelling older adults: Results from a randomised double-blind placebo-controlled pilot trial. *Proceedings of the Nutrition Society* (2017).
- Aspell, N., O' Sullivan, M., Lawlor, BA. "Is there a role for vitamin D in supporting cognitive health as we age?" *Proceedings of the Nutrition Society*, 1-11 (2017).
- McHugh Power JE, Lee O, Aspell N, McCormack E, Loftus M, Connolly L, Lawlor B, Brennan S. RelAte: pilot study of the effects of a mealtime intervention on social cognitive factors and energy intake among older adults living alone. *Br J Nutr. Nov;116(9):1573-1581* (2016)
- McHugh J, Lee O, Aspell N, Lawlor BA, Brennan S. A shared mealtime approach to improving social and nutritional functioning among older adults living alone: study protocol for a randomized controlled trial. *JMIR Res Protoc. Apr 21;4(2): e43* (2015)

## ● **VOLUNTEERING**

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01/09/2013 – 01/06/2017

**Co-ordinator of the Alzheimer's Café Support Group, Dublin.**

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## ● **HONOURS AND AWARDS**

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01/07/2014

**Postgraduate Funding – Irish Research Council**

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09/2016

**Nutrition Society (UK and Ireland) Postgraduate Student**

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## PERSONAL INFORMATION

## Theoni Spathi

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Sex Female | Date of birth 06/02/1984 | Nationality Greek

## WORK EXPERIENCE

20/07/2018 - Present

## Research Associate

Center for Security Studies (KEMEA), Athens (Greece)

*Research Associate on the following Fight Against Crime & Terror (FCT), Border and External Security (BES) and Migration and Security projects for European Programmes:*

- **COPKIT** (Technology, training, and knowledge for Early-Warning / Early-Action (EW/EA) led policing in fighting Organised Crime and Terrorism, GA: 786687) – Team member
- **COVINFORM** (COronavirus Vulnerabilities and INFOrmation dynamics Research and Modelling, GA: 101016247) - Work Package Leader, Team leader
- **MEDEA** (Mediterranean practitioners' network & capacity building for effective response to emerging security challenges, GA:787111) – Team Member
- **MIICT** (ICT Enabled Public Services for Migration , GA: 822380) – Team Member
- **PERCEPTIONS** (Understand the Impacts of Novel Technologies, Social Media, and Perceptions in Countries Abroad on Migration Flows and the Security of the EU & Provide Validated Approaches, Tools and Best Practices, GA: 833870) – Work Package Leader, Team leader
- **PREVISION** (Prediction and Visual Intelligence for Security Information, GA: 833115) – Team member
- **PROPHETS** (Preventing Radicalisation Online through the Proliferation of Harmonised ToolkitS, GA: 786894) – Team member
- **ROXANNE** (Real time netwOrk, teXt and speaker ANalytics for combating orgaNized crime, GA: 833635) - Work Package Leader, Team leader
- **WELCOME** (Multiple Intelligent Conversation Agent Services for Reception, Management and Integration of Third Country Nationals in the EU, GA: 870930) - Work Package Leader, Team member

01/02/2017 – Present

## Examiner / evaluator

Center for Security Studies (KEMEA), Athens (Greece)

*Participation in the evaluation of professional knowledge and skills of candidates and the assessment of written essays of the candidates regarding the certification of Private Security Personnel (PI / GG B / 2899 / 29.20.2012)*

01/04/2014–01/08/2018

## Academic Secretary

Special Account for Research Grants (SARG), Athens (Greece)

*Participation and Support of the Clinical Study ATCPI – Vastarel*

*Participation and support of the European funded Program BEST AGING (70/3/12004)*

*Participation and support of the European funded Program BIOSTAT (70/3/10436)*

01/04/2014–25/02/2015

## Researcher in MIS 337862 , OKANA Program “Police training on Drugs and Drug Addiction: Harm Reduction Policies”

Organisation Against Drugs (OKANA), Athens (Greece)

*Creation of a Registry with Observations and Evaluation of the aforementioned Training Program, as well as specific feedback regarding the trainers and trainees that participated to the subprojects 1 and 2 of the Act*

06/02/2007–Present

## Representative of Auto Spare Parts for cars, trucks and tractors, working on commission basis

Theoni G. Spathi, Athens (Greece)

- *General management of the business (owner)*
- *Stakeholders' servicing*
- *Financial management*
- *Promotion and branding of the foreign represented firms*

- 01/07/2004–30/06/2007 **National Committee, President as well as member of Board of Advisors on a National Level AIESEC in Greece, Athens (Greece)**
- *Leader of the Organization on a national level and responsible for its representation both in Greece and abroad*
  - *Planning and implementation of the one and three-year plan of AIESEC in Greece*
  - *Constant communication with AIESEC International and with all the Greek entities (6 Local Committees)*
  - *Builder chair and facilitator in national and international conferences*
  - *Fundraising, stakeholders' servicing and successful installation of several new partnerships*
  - *Supervision of the implementation of European Programmes and Actions*

## EDUCATION AND TRAINING

- 01/11/2015 - today **PhD Candidate (Reg. No.: 2135)** EQF level 8  
 NATIONAL AND KAPODISTRIAN UNIVERSITY OF ATHENS – Law School, Athens, Greece
- 01/10/2012–01/04/2015 **MSc in Forensic Science and Criminal Justice (distance learning), Grade: Merit** EQF level 7  
 UNIVERSITY OF LEICESTER, Leicester, (United Kingdom)
- Crime scene management and research
  - Forensic evidence (detection, preservation and scientific analysis)
  - Research methods, data mining and applied statistics
- 01/05/2013–30/09/2013 **Certificate in Forensic Psychology, Grade: 9.7/10** Vocational Training  
 NATIONAL AND KAPODISTRIAN UNIVERSITY OF ATHENS - Vocational Training Center, Athens (Greece)
- Perpetrators and victims in crimes related to sexual freedom
  - Perpetrators and victims of crimes against life
  - The criminal phenomenon and its psychological dimensions
- 01/09/2011–01/09/2012 **MSc in Crime Science (campus based), Grade: Merit** EQF level 7  
 UNIVERSITY COLLEGE LONDON (UCL), London, (United Kingdom)
- Understanding crime and synthesizing evidence
  - Situational crime prevention
  - Applied research methods and statistical analysis (qualitative and quantitative)
- 01/06/2011–20/12/2011 **Certificate in Law and Economics, Grade: 9.5/10** Vocational Training  
 NATIONAL AND KAPODISTRIAN UNIVERSITY OF ATHENS - Vocational Training Center, Athens (Greece)
- Economic theory and quantitative analysis
  - Assets, Contract and Tort Law
  - Economic analysis of law
- 01/09/2007–31/03/2011 **Bachelor in Law, Grade: Merit (6.55/10)** EQF level 6  
 NATIONAL AND KAPODISTRIAN UNIVERSITY OF ATHENS, Athens (Greece)
- Private Law
  - Public Law
  - Penal Law
  - European and International Law
  - Application and interpretation of legal provisions
- 01/10/2001–30/10/2006 **Bachelor in Business Economics and Finance, Grade: Merit (6.86/10)** EQF level 6  
 ATHENS UNIVERSITY OF ECONOMIC & BUSINESS, Athens (Greece)
- Economic and Statistical Analysis - Econometrics
  - Strategic Marketing
  - International Financial and Monetary Relations



## PERSONAL SKILLS

Mother tongue(s) Greek

Other language(s)	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	C2	C2	C2	C2	C2
Certificate of Proficiency, Cambridge (1998) TOEFL, Grade: 110 (2011)					
Italian	C1	C1	C2	C1	C1
Certificato Superiore (1996)					
German	B1	B2	B1	B2	B2
Zeugnis Zentrale Mittelstufenprüfung (2003)					

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user  
Common European Framework of Reference for Languages

## Computer skills

- Excellent knowledge of MS Office 365, SPSS, Dreamweaver
- Daily use of Internet and Mail

## ADDITIONAL INFORMATION

 Professional Licences -  
Memberships

- **License to practice the Economics Profession** - Economic Chamber of Greece, Registration No.: 0081401, TH / 84 06/03/07
- **Licensed Trade Representative** - Commercial and Industrial Chamber of Athens, Registration No.: 244 940, License Number: 40141, 09/02/2007
- **Licensed Accountant and Tax Preparer** - Economic Chamber of Greece, Registration No: 0104202, 2<sup>nd</sup> Class
- **Athens Association of Commercial Agents and Brokers** - Full Member (Registration No.: 6702)
- **Hellenic Institute of Criminology**, Panteion University - Full Member and – Executive Board General Secretary (2017-2019)
- **Greek Society of Criminology** - Full Member
- **Center of Criminology Studies** – Full Member (Registration No. 015)
- **European Society of Criminology** – Full Member (Registration No.: 7314)
- **Member of the Register of Certified Auditors of the General Secretariat for Research and Technology** - 08.06.2017, Proceedings: 95844/1, Reg. ID 12226

## Academic Experience

- **«Supervisor in Undergraduate Academic Assignments»**, under the framework of the compulsory selective course of the winter semester “Criminology” (Faculty of Law, National and Kapodistrian University of Athens, Ass. Prof. M. Kranidiotis) for the academic years 2015-2016, 2016-2017, 2017-2018, 2018-2019, 2019-2020.

## Other Projects

- **100 Mentors** – Participation to the Mentorship program around Law, Penal Law and Criminology.
- **PRAKSIS** – Volunteer/Translator in the Fundraising and Marketing Department (since 08/2013)
- **Mentoring-Tutoring UCL Program**, Mentoring Triple A – Pimlico School, volunteering as a mentor to a 10-year-old student (10/2012 – 03/2012)
- **Special Olympics World Summer Games ATHENS 2011**, Honoured Guests Services, Honoured Guests Liaison volunteer (06/2011 – 07/2011)
- **AIESEC in Greece**, National Committee, Vice President - volunteer. (07/2003 – 06/2004)
- **AIESEC in Athens University of Economics and Business**, Local Committee, Vice President-volunteer. (09/2002 – 06/2003)
- Active participation in the **Theatrical Team** (2<sup>nd</sup> prize in the theatrical contest organized by the municipality of Chaidari in 2000), the **Chorus** and the **Athletics Department** (3<sup>rd</sup> medal in 300 meters track) of “Menelaos Xanthos” High school (09/1998 – 06/2001)

## Lectures and Chairs

- **Eurocrime 2019, 19<sup>th</sup> Annual Conference of the European Society of Criminology**– Speaker with topic « Online Economic Fraud before and during the economic crisis: The case of Greek business sector » - participation in book of abstracts (Ghent, 18-21.09.2019)
- **British Society of Crimonology Conference**, Chair in the panel « Crime and Deviance in Cyberspace» and Speaker with topic: «Cyberbullying: A new type of violence amongst us», - participation in book of abstracts (Lincoln, 05.07.2019)
- **Eurocrime 2018, 18<sup>th</sup> Annual Conference of the European Society of Criminology**– Speaker with topic «Cyberbullying: A new type of violence amongst us» - participation in book of abstracts (Serajevo, 29.08-01.09.2018)
- **Scientific Meeting, “Bullying among adults in work and on the net”** Speaker with topic “Cybercrime: a new form of violence among us” (Athens, 17.05.2018)
- **Eurocrime 2017, 17<sup>th</sup> Annual Conference of the European Society of Criminology**– Speaker with topic “Victimization in Online Social Networks: Assessing its Relationship to Online Exposure, Self-disclosure, Awareness and Implementation of Security Measures among Social Networking Users” (Cardiff, 14.09.2017)
- **Scientific Meeting, “Preventing Bullying”** Speaker with topic “Cybercrime: a new form of violence among us” (Lavrion, 31.03.2017)
- **IAFLS, 2nd Annual Congress of The International Association of Law and Forensic Science**, Speaker with topic “Exploring the impact of the CSI effect on Online Social Network users regarding their adoption of online security measures, their awareness around digital evidence as well as their expectations from the cybercrime units: The case of Facebook” (Cairo, 17.01.2017)
- **Hellenic Crime Society, “Violent Crime in the 21<sup>st</sup> Century”**, Speaker with topic “Cybercrime: a new form of violence among us” (Athens, 13.01.2017)
- **Eurocrime 2016, 16<sup>th</sup> Annual Conference of the European Society of Criminology**– Speaker with topic “Exploring the impact of the CSI effect on Online Social Network users regarding their adoption of online security measures, their awareness around digital evidence as well as their expectations from the cybercrime units: The case of Facebook” (Münster, 23.09.2016)
- **Cyber Tech & Law Seminar, “Bitcoin and other crypto coins – legal and business challenges”, Athens, (29.06.2017)**
- **Education and training program** on the challenges, opportunities, and risks of the Internet use, “**Cybercrime from A to Z**”, Scientific coordinator: Emmanouil Sfakianakis, former General Lieutenant. EL.AS, Expert Researcher-Surveyor of Electronic Crime, Athens - (18.05-17.06.2017)
- **Scientific Meeting, “Hate Crimes among the LGBT community”**, Member of the Scientific and the Organizing Committee, 23.02.2017
- **Myths, Misunderstandings and Mistakes in Jury Research Seminar** - UCL Judicial Institute, Professor Cheryl Thomas – Participant (London, 10/2011).
- **Rational Choice Theory Seminar** - Department of Philosophy and History of Science of the University of Athens, Aristides N. Hatzis, Assistant Professor, University of Athens, LL.M., Ph.D. (University of Chicago) – Participant (Athens, 05/2011).
- **"Democracy and Political Ignorance"** - Lecture by Prof. Ilya Somin, George Mason University School of Law, organized by the Department of Philosophy and History of Science of the University of Athens – Participant (Athens, 05/2011).
- **“The future of the economics in Greece”** - Builder and Facilitator in the Seminar organized from the National Office of Career Counselling in the High School of Schimatari, Greece (05/2007).
- **National Debate for the future of the European Union (50 years since Rome Convention) – National youth Council** - Facilitator at the group “Sustainable Development” (02/2007).
- **“Immigration, economic and social integration of the Immigrants”** - Global Conference of Economic and Social Council of Greece, Old Parliament of Greece – Participant (02/2003).
- **7<sup>o</sup> Award for Metaixmio’s Crime Writing contest**, and publication of the story “...Ten Breaths away...” : in the book: Fear of the unknown: collection of police stories of Metaixmio’s Crime Writing contest , Metaixmio, 2014
- Honorary scholarship award from the **State Scholarship Foundation** (2001) for ranking 1<sup>st</sup> in University entrance exams in the field of Economics, among all other student-applicants.

## Participation to Conferences - Seminars

## Honours and awards



## Publications/Theses

- **Member of the writing committee** from 2016 till today in the independent think tank «"In(telligent) Deep Analysis"» ( <http://www.indeepanalysis.gr/>) of the National and Kapodistrian University of Athens.
- **Member of the writing committee** from 2016 till today in the online criminology journal «Crime Times (<http://www.crimetimes.gr/>) of the Center of Criminology Studies
- **Writer** in the Collective Work "**Criminology Dictionary**", ed. Spinelli, K. Kourakis, N. and Kranidioti M., 1st ed. Athens: Topos, 2019
- Spathi, Th., 2017. **Cyberbullying: A new form of violence amongst us**. Criminology (1), pp. 51-53, Athens – Nomiki Bibliothiki
- Spathi, Th., 2015. "**Exploring the impact of CSI effect on Online Social Network users regarding their adoption of online security measures, their awareness around digital evidence as well as their expectations from the cybercrime units: The case of Facebook**". University of Leicester, MSc in Forensic Science and Criminal Justice – Merit
- **Writer** in the Collective work. **Fear of the Unknown: Collection of police stories**, Christina Bougioukou, Mara Kourtoglou, Maria Tsima, Vera Kartalou, Iphigenia Krida, Efthimios Savvakis, Theoni Spathi, Konstantinos Moustakas, Lena Kikidou, Thanos Yialouris. - 1st ed. - Athens: Metaichmion, 2014
- Spathi, Th., 2011. "**Victimization in Online Social Networks: Assessing its Relationship to Online Exposure, Self-disclosure, Awareness and Implementation of Security Measures among Social Networking Users**". University College London, MSc Crime Science - Merit

## PERSONAL INFORMATION

**Mag. Diotima Bertel**

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 [diotima.bertel@synyo.com](mailto:diotima.bertel@synyo.com)

Skype [live:diotima.bertel](https://www.skype.com/people/live:diotima.bertel)

Sex female | Date of birth 13/10/1987 | Nationality Austria

## WORK EXPERIENCE

2016 - present

**Researcher & Project Coordinator**

SYNYO GmbH, Vienna, Austria

Projects: iCareCoops (AAL EU, 847691) Sicher Social (Netidee, 1351), ActiveAdvice (AAL EU, 851908), Follow.Me (AAL EU, 851901), AAL Vision (FFG, 862036), AAL + Healthcare Data (FFG, 869789), EUNOMIA (H2020, 825171), SMARAGD (FFG, 872575), PERCEPTIONS (H2020, 833870), IN-ICT-CARE (ERAMUS+), COVINFORM (H2020, 101016247)

02/2016 - 07/2016

**Researcher**

AAL Austria, Vienna, Austria

08/2015 - 06/2016

**Research Fellow**

AIT – Austrian Institute of Technology, Vienna, Austria

03/2015 - now

**Lecturer at the Department of Communication, Faculty of Social Science**

University of Vienna, Austria

07/2014 - 03/2015

**Reader and assistant editor**

SCIAM Medienhaus, Vienna, Austria

08/2013 – 12/2014

**Researcher**

Austrian Academy of Sciences, Vienna, Austria

10/2010 – 07/2014

**Tutor (student employee) at the Department of Communication, Faculty of Social Science**

University of Vienna, Austria

## EDUCATION AND TRAINING

2013 – present

**History and Philosophy of Science**

University of Vienna, Austria

2011 - 2014

**Communication Science, Master's Degree**

University of Vienna, Austria

2009 - 2013 **Comparative Literature, Bachelor's Degree**  
University of Vienna, Austria

2007 – 2010 **Communication Science, Bachelor's Degree**  
University of Vienna, Austria

PERSONAL SKILLS

Mother tongue German

Other languages

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	C1	C1	C1	C1	C1
Replace with name of language certificate. Enter level if known.					
French	B1	B1	B1	B1	B1
Replace with name of language certificate. Enter level if known.					
Spanish	A2	A2	A2	A2	A2
Replace with name of language certificate. Enter level if known.					

Levels: A1/A2: Basic user - B1/B2: Independent user - C1/C2 Proficient user  
[Common European Framework of Reference for Languages](#)

Digital competence

SELF-ASSESSMENT				
Information processing	Communication	Content creation	Safety	Problem solving
Proficient User	Proficient User	Proficient User	Independent User	Proficient User

Levels: Basic user - Independent user - Proficient user  
[Digital competences - Self-assessment grid](#)

- Office: Word, Excel, PowerPoint, Project, Vision, Access
- Adobe: Illustrator, InDesign, Photoshop

ADDITIONAL INFORMATION

Publications

Himmelsbach, J., **Bertel, D.**, & Tscheligi, M. (2020). Questioning the User-Researcher Dichotomy: Situatedness of Knowledge and Power Structures in Research on Technology. *medien&zeit*, 2/2020, pp.41-48.

**Bertel, D.** & Himmelsbach, J. (2019). Questioning the User-Researcher Dualism: Premises of the Situatedness of Knowledge in HCI. In: N.M. Su, V. Kaptelinin, J. Bardzell, S. Bardzell, J. Brubaker, A. Light et al. (Eds.), *CHI'19 Workshop: Standing on the Shoulders of Giants: Exploring the Intersection of Philosophy and HCI*, 1–5. Glasgow.

**Bertel, D.**, Teles, S., Strohmeier, F., Vieira-Marques, P., Schmitter, P., Ruscher, S., Paúl, C. & Kofler, A. Ch. (2019). The best of both Worlds: Combining Digital and Human AAL Advisory Services for Older Adult. *Communications in Computer and Information Science (CCIS)*

**Bertel, D.**, Blome, A., Koenen, E., Meißner, M. & Semrad, B. (2018). (Eds.). Offenes Heft. *medien & zeit*, 33(3).

Teles, S., Ferreira, A., Vieira-Marques, P., **Bertel, D.**, Paúl, C. & Kofler, A.Ch. (2018). Trust Requirements for the Uptake of Ambient Assisted Living Digital Advisory Services. *Proceedings of the 4th IPLeiria International Health Congress*. Leiria, Portugal. 11-12 May 2018. BMC Health Serv Res; 18(2): 684. doi: 10.1186/s12913-018-3444-8

Teles, S., Kofler, A. Ch., Schmitter, P., Ruscher, S., Paúl, C. & **Bertel, D.** (2018). ActiveAdvice: A Multi-Stakeholder Perspective to Understand Functional Requirements of an Online Advice Platform for AAL Products and Services. *Communications in Computer and Information Science (CCIS)*. Springer, 168-190. [https://doi.org/10.1007/978-3-319-93644-4\\_9](https://doi.org/10.1007/978-3-319-93644-4_9)

**Bertel, D.**, Teles, S., Strohmeier, F., Vieira-Marques, P., Schmitter, P., Ruscher, S., Paúl, C. & Kofler, A. Ch. (2018). High Tech, High Touch: Integrating Digital and Human AAL. Advisory Services for Older Adults. *Proceedings of the 4th International Conference on Information and Communication Technologies for Ageing Well and e-Health - Volume 1: ICT4AWE*, 241-249. DOI: 10.5220/0006799002410249

**Bertel, D.**, Koenen, E., Meißner, M., Merziger, P. & Semrad, B. (2017). (Eds.). Offenes Heft. *medien & zeit*, 32(2).

Teles, S., **Bertel, D.**, Kofler A.Ch., Ruscher, S. & Paúl, C. (2017). A Multi-perspective View on AAL Stakeholders' Needs - A User-centred Requirement Analysis for the ActiveAdvice European Project. *Proceedings of the 3rd International Conference on Information and Communication Technologies for Ageing Well and e-Health - Volume 1: ICT4AWE*, 104-116. DOI: 10.5220/0006380701040116

Metzler, B., Himmelsbach, J., **Bertel, D.**, Riedl, A. & Möller, L. (Eds.) (2017). *Von der Reflexion zur Dekonstruktion. Kategorien, Typen und Stereotype als Gegenstand junger Forschung*. Wien, danzig & unfried.

Ruscher, S., Jäger, B., Huber, F. & **Bertel, D.** (2016). Age-related Safety and Security – Developing a Novel Threat and Risk Model for Older Adults. Smarter Lives. Ambient Environments for an ageing society. In: Felix Piazzolo, Stephan Schlögl (Eds.), *Innovative Lösungen für eine alternde Gesellschaft. Konferenzbeiträge der SMARTER LIVES 16 29.11.2016, Innsbruck*. PABST SCIENCE PUBLISHERS · Lengerich.

Garschall, M., Neureiter, K., Haslwanter, J. H., **Bertel, D.**, & Krainer, D. (2016). Investigating user-centered design practices in Austrian AAL projects. In: Felix Piazzolo, Stephan Schlögl (Eds.), *Innovative Lösungen für eine alternde Gesellschaft. Konferenzbeiträge der SMARTER LIVES 16 29.11.2016, Innsbruck*. PABST SCIENCE PUBLISHERS · Lengerich.

Schwarz, S., Himmelsbach, J., Lehner, U. & **Bertel, D.** (2016). Speech in Multimodal Interaction: Exploring Modality Preferences of Hearing Impaired Older Adults. CHI 2016 - Conference on Human Factors in Computing Systems, San Jose, CA, USA; 07.05.2016 - 12.05.2016.

**Bertel, D.**, Metzler, B., Himmelsbach, J., Krakovsky, C., Riedl, A. & Möller, L. (Eds.) (2016). *Junge Perspektiven auf Partizipation in Geschichte und Gegenwart Beiträge zur ersten under.docs-Fachtagung zu Kommunikation*. Wien, danzig & unfried.

**Bertel, D.** (2015). Journalistische Verantwortung zwischen Individualethik und Berufsethos. Überblick über philosophische Positionen der Medienethik. *medien & zeit*, 30 (2), 50-65.

**Bertel, D.** (2015). Das Mittel zum Zweck. In: Pohlers, B., Schreiber, F. & Ghubbar, I. (Eds.), *Die Politik auf dem Siebertreppchen? Wenn Olympia, WM und Co. zum Spielball strategischer Kommunikation werden*. Beiträge zur 10. Fachtagung des DFPK. Berlin: Frank & Timme, 117-136.

#### Memberships

Board Member of under.docs – Verein zur Förderung von NachwuchsforscherInnen der Geistes- und Sozialwissenschaften

Board Member of the Working Committee for Historical Communication Research (AHK), editors of the journal *medien&zeit*

## CV BENGT JOHANSSON

Bengt Johansson (male) is a professor in Journalism and Mass Communication at the Department of Journalism, Media and Communication (JMG), University of Gothenburg. He received his Ph.D. in 1998, with a thesis on local media and opinion formation. His research interest is mainly focused on different aspects of *risk and crisis communication* (political scandals, news media and crisis reporting, citizen's risk preparedness and crisis response, government authorities and social media), *political communication* (election news coverage, political advertising and opinion formation) and *journalism* (professional identities, news evaluation and sociology of news).

He is currently project leader of a project in crisis communication funded by the Swedish Civil and Contingencies Agency (MSB) – *Crisis Communication and Societal Trust in the Multi-Public Society* – where the aim is to study short and long-term effects of trust related to crisis communication. He is also working in a research project with the aim to analyze long-term media effects on citizen's worldviews, using a four-year panel of respondents. Beside from these projects, he is the co-coordinator of the European Election Monitoring Center (EEMC), studying the 2019 European Election campaign.

Johansson has extensive experience of research leadership. He has been project leader for numerous research projects and has received a number of competitive research grants from the Swedish National Research Council and the Swedish Foundation for Humanities and Social Sciences. During his career, he has received wide-range experience on various positions in academia, such as head of department, director of the PhD program, member of the election committee for the Faculty of Social Sciences. He has outside the University of Gothenburg served as a member of the Research Grant Evaluation Committee at the Swedish National Research Council, audit of education programs in journalism and media and communication studies in Norway and Denmark. He has also served as Faculty opponent and member of the evaluation committee of many PhD theses in Sweden and Finland.

Johansson was for a number of years chair of the steering group for the SOM-institute ([www.som.gu.se](http://www.som.gu.se)) and is currently board member of the Institute for Media Studies ([mediestudier.se](http://mediestudier.se)), Municipality research in West Sweden ([www.kfi.se](http://www.kfi.se)) and the steering group for Media & Democracy Lindholmen Science Park (<https://medierochdemokrati.lindholmen.se>).

He has been a member of the staff at the JMG since 1991 and has developed and given programs and courses in crisis communication, political communication, strategic communication, national media systems and quantitative research methods. He teaches on both graduate and undergraduate levels, and has also been the main supervisor for four PhD-students and assistant supervised three more.

Johansson was visiting professor in Crisis and Risk Communication, at Nicholson School of Communication 2017, University of Central Florida, US.

Johansson has been engaged in the Erasmus teacher exchange program for many years and visited Ilmenau University of Technology in the fall of 2019.

He received in 2020 the Bridge Award for Excellence in Strategic Communication Research (<https://communication.ucf.edu/icrc/conference-honorees/>)

## **Bengt Johansson (born 1964)**

**Doctoral degree (1998), Qualification as Associate Professor (2006), Qualification as Professor (2010).**

**Current position:** Professor and senior lecturer at Department of journalism, media and communication, University of Gothenburg. (75 % research, 25 % teaching)

### **People awarded doctorates for whom the applicant has been the main supervisor:**

Anders Svensson Ph D 2007; Marie Grusell Ph D 2008; Liselotte Englund Ph D 2008; Gustav Persson Ph D 2019.

### **People awarded doctorates for whom the applicant has been the assistant supervisor:**

Magnus Fredriksson Ph D 2008; Johannes Bjerling Ph D 2012; Jonas Ohlsson Ph D 2012.

## **Significant publications in Risk and Crisis Communication**

1. No Heat, No Electricity, No Water, Oh No!: An IDEA Model Experiment in Instructional Risk Communication (with Deanna Sellnow, Timothy Sellnow and Derek Lane). *Journal of Risk Research* (accepted for publication)
2. *Sweden* (with Orla Vigsö). In *Political Communication and Covid-19: Governance and rhetoric in times of crisis*. London: Routledge (edited by Darren Lilleker, Ioana Coman, Miloš Gregor & Edoardo Novelli (2021).
3. How the coronavirus crisis affects citizen trust in government institutions and in unknown others – Evidence from “the Swedish Experiment” (with Peter Esaiasson, Jacob Sohlberg & Marina Ghersetti). *European Journal of Political Research* (accepted).
4. The Political Scandal and Crisis Communication (with Orla Vigsö). In *Crisis Communication. Handbooks of Communication Science series*. Berlin: Mouton de Gruyeter (edited by Finn Frandsen & Winnie Johansen) (2020).
5. Did it really happen? How the Public Interprets Journalistic Disclaimers (with Jacob Sohlberg and Peter Esaiasson). *Journalism & Mass Communication Quarterly* (2020).
6. Toward a global understanding of the effects of the IDEA model for designing instructional risk and crisis messages: A food contamination experiment in Sweden (with Deanna Sellnow, Timothy Sellnow & Derek Lane). *Journal of Contingencies and Crisis Management* (2019).
7. Struggling for the Upper Hand: News sources and crisis communication in a digital media environment (with Tomas Andersson-Odén). *Journalism Studies* (2018).

8. "Allt tyder på ett terrordåd". *Stockholmsattentatet 2017 i medier och opinion* ["Everything points to an act of terrorism" *The Stockholm terror attack in media and opinion*], (edited with Lars Truedson). Stockholm: Institutet för Mediestudier (2018).

9. *72 hours – an analysis of a risk communication campaign* [72 hours – an analysis of a risk communication campaign]. (with Orla Vigsö). Stockholm: Swedish Civil and Contingencies Agency (2017)

10. *Kriskommunikation 2.0. Medborgare, medier och myndigheter i det digitala medielandskapet* [*Crisis Communication 2.0. Citizens, media and public authorities in the digital media landscape*]. (with Tomas Andersson-Odén, Monika Djerf-Pierre & Marina Ghersetti). Stockholm: Swedish Civil and Contingencies Agency (2017).

### **Significant publications in Political Communication**

1. *2019 European elections campaign. Images, topics, media in the 28 Member States*, (edited with Edoardo Novelli). Brussels: European Parliament (2019).

2. Talk Scandals: the Power of Mediated Talk (with Mats Ekström) in *The Routledge Companion to Media and Scandals* (edited by Howard Tumber & Silvio Waisboard) (2019).

3. From Analogue to Digital Negativity: Attacks and Counterattacks, Satire, and Absurdism on Election Posters Offline and Online, (with Christina Holtz-Bacha) in *Visual Political Communication* (edited by Anastasia Veneti, Daniel Jackson & Darren Lilleker, 2019)

4. *Election Posters Around the Globe Political Campaigning in the Public Space*, (edited with Christina Holtz-Bacha). Heidelberg: Springer (2017).

5. Policy failure or moral scandal? Political accountability, journalism and new public management, (with Monika Djerf-Pierre and Mats Ekström). *Media, Culture & Society* (2013).

### **Project leader in Risk and Crisis Communication**

1. *KRISAMS (Crisis Communication and Societal Trust in the Multi-Public Society)*, funded by the Swedish Civil and Contingencies Agency (2017-2022).

2. *How to measure instant opinion changes*, funded by the Swedish Civil and Contingencies Agency (2017).

3. *Protect yourself against fire at home*, funded by the Swedish Civil and Contingencies Agency (2017).

4. *72 Hours – a study of a risk communication campaign*, funded by the Swedish Civil and Contingencies Agency (2016).

### **Project leader in Political Communication**

1. *European Election Monitoring Center (EEMC)*, funded by European Parliament (2019).

2. *Media Election Studies – News Coverage of Swedish Elections Campaigns (2014-)*, funded by Institute for Media Studies.

3. *The Mediatization of Political Accountability*, funded by Swedish National Research Council (2011-2013).

4. *Images of Media Power*, funded by the Swedish Foundation for Humanities and Social Sciences (2000-2002).